

# Tracking and monitoring the provision of emergency shelter assistance to poor households affected by typhoons in rural Vietnam



**Location:** Central Vietnam | **Target Group:** Poor and near-poor households in rural areas | **Partners:** United Nations Development Program (UNDP) / Vietnam Red Cross | **Timeline:** 2017 - Present

## Background:

Following the extensive damage caused by Typhoon Damrey, the UNDP in partnership with the Vietnam Red Cross conducted rapid house damage verification assessments. As well as providing monetary assistance to 5,000 verified poor and near poor households requiring emergency support for home repairs, the project identified those households in need of special assistance. SeeSaw was contracted to provide innovative ICT systems to ensure transparent and effective assessment and monitoring during project implementation.



## Our Solution:

The UNDP project pilots Snapture, a customisable smartphone app that lets you submit photos and GPS coordinates

- **Snapture:** Community representatives use Snapture to take photos of beneficiaries, answer 'yes/no' questions and gather household information via a series of codes, as well as take photographic evidence of damage of each individual household. Snapture lowers the barriers to communication and reporting in the field
- **Feedback Loop:** UNDP and other involved stakeholders receive automatic alerts (SMS or email) when preselected reports are received
- **Reports:** Customised reports are sent to key staff, and made available in a live online database

**Over 5000 poor and near-poor households have been assessed for the distribution of disaster relief funding for much-needed home repairs**

## Key Benefits:

- Customised Snapture system compatible in difficult outdoor environments
- Improves oversight, increases accountability, and streamlines relief funding processes and systems
- Increases the transparency surrounding the use of scarce relief funding by showing that money is being used wisely, and discourages those who might otherwise abuse the system
- Records of all Snapture reports in a live, online database and/or Excel and/or CSV